

Emergency Procedures

The following problems are considered emergencies and should be reported immediately:

1. No Heat or A/C (If gas heat, please call Roanoke Gas 344-6651)
2. Broken water line or severe leak
3. Blocked sewer line. (If commode is blocked, try a plunger before calling.)
4. Electrical sparks or arching occurring
5. Fire (Call 911 first, then us)

Where to call:

Monday through Friday 9:00 A.M. to 5:00 P.M.—366-7771

Be sure to leave your name, address, telephone number and nature of your emergency.

If you have an emergency on weekends or after normal business hours leave a message at the above number. If your call is not answered within 20 minutes, please call the emergency line 265-8032. This is our answering service and they will contact us immediately should there be any one of the emergencies listed above.

Please post this notice in a safe place that is easy to access in case of emergency.

Thank you for your cooperation.

Murray Realty, Inc.
Property Management Division